



COMMITTEE: **JOINT HOUSING BOARD**

VENUE: **Council Chamber, Council Offices, Corks Lane, Hadleigh**

DATE: **Monday, 24 April 2017 at 2.15 pm**
(refreshments available from 1.30 pm)

Members

Babergh District Council:

Ms J Jenkins
Mr T Bavington
Ms J Osborne

Mid Suffolk District Council:

Mrs L M Mayes
Mr N Gowrley
Ms S Mansel

Tenants:

Mr M Berry
Mr R Chapman
Ms M Hilton
Mr S Phillips
Mr J Taylor
Mr K Wykes

A G E N D A

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PART I

- | | | |
|---|--|---------|
| 1 | Apologies for absence | |
| 2 | To receive any declarations of pecuniary or non pecuniary interests | |
| 3 | To confirm the Minutes of the meeting held on 20 March 2017 | 1 - 16 |
| 4 | JHB/17/17 - Customer Profiling/ Insight/ Segmentation/ Tenant and Landlord Relationship

(Gavin Fisk, Corporate Manager – Income and Tenant Services) | 17 - 22 |
| 5 | JHB/18/17 - Rental Exchange - Follow on From March 2017 Meeting

(Gavin Fisk, Corporate Manager – Income and Tenant Services) | 23 - 42 |
| 6 | JHB/19/17 - Update on Housing Revenue Account Development and Investment Activity

(Anne Bennett, Corporate Manager – Development (Housing and Regeneration)) | 43 - 62 |
| 7 | JHB/20/17 - Joint Housing Board Forward Work Plan | 63 - 64 |
| 8 | Any other business relating to Joint Housing Board | |

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9 **RESOLUTION TO EXCLUDE THE PUBLIC (WHICH TERM INCLUDES THE PRESS)**

Recommended Motion

That under section 100(4) of the Local Government Act 1972 the public be excluded from the meeting for item 12 on the grounds that it involves the likely disclosure of exempt information as defined in Part 1 of Schedule 12A of the Act in the paragraphs registered against the item

Note: *Information is exempt only if:*

- *It falls within one of the 7 categories of exempt information in the Act and;*

In all the circumstances of the case, the public interest in maintaining the exemption outweighs the public interest in disclosing the information.

PART II - MATTERS TO BE CONSIDERED WITH THE PRESS AND PUBLIC EXCLUDED

10 **JHB/19/17 - Update on Housing Revenue Account Development and Investment Activity** 65 - 68

(Anne Bennett, Corporate Manager – Development (Housing and Regeneration))

DATE AND TIME OF NEXT MEETING

Please note that the next meeting is scheduled for 22 May 2017 (at Mid Suffolk).